

Table: Supportive Service Continuum				
Resident/Housing Characteristics	Minimal Service Needs	Low –Moderate Service Needs		High Service Needs
Typical tiered barriers identified in Hennepin County, MN Housing Barrier Levels (these policy guidelines are used to assess housing barriers to determine which homeless families face the biggest challenges in obtaining housing.)	No rental history, new to the area, large family, one easily explained unlawful detainer/eviction (UD), history of battery but abuser not in the area Non-English speaking, no high school diploma, physical disabilities that effect housing, one parent/child household, etc.	Poor rental history (up to three UD's or evictions), recent minor drug or criminal history, mild behavior problems-adult, mild behavior programs-children, male teenager in the home, recent domestic abuse with the abuser in the area, just released from jail, not currently abusing drugs, open Child Protection Case.		Actively using drugs, adult with severe behavior problems, 4 or more UD's, children with severe behavior problems, recent serious criminal history, current sexual abuse in the family unit, current battering with the abuser in the family unit, has recent record do property damage to rental housing
Model	Beyond Shelter Inc. Model, L.A. ----- Sound Families	WFF projects; case management ratios of roughly 1:10 – 1:30	Canon Barcus Community House Model, SF (Facility-based)	Hearth Connection Model, MN (Scattered site)
Service Model	Housing first model; assistance with tenant based rental-assistance provided	Varied, but many core services provided by referral only. Few on-site services other than case management with a focus on self-sufficiency	Serves very low income families with special needs; services voluntary; Housing First model	Pilot serves populations with long histories of homelessness (median 24 mos.) and who are experiencing MI/CD and/or HIV AIDS ; permanent supportive housing; Housing First; primary providers and support teams
Staffing	Families receive case management services for 6 mos.	Varied	1:9.5 case management	1:8 case management
Cost	\$1,500-\$4,500 per unit/family	\$4,500-\$7,500 per unit/family: WFF grantees at \$7,500 1:3 match.	\$7,500-\$10,500 per unit/family (facility-based model)	\$10,500-\$15,000 per unit/family (higher cost due to scattered-site housing model)