Investing In Families

Working Session Report

December 12, 2012

Prepared by
What do you want out of today?

- Give new Navigators access to HMIS
- Identify current communication needs from system partners (special session)
- Lacking referral feedback loop
- Better relationship with shelter
- Resolve communications with clients and transportation issues
- Think of a trauma informed system by streamlining design and processes
- Ongoing evaluation of experiences and outcomes
- Role of the faith community
- Cost and support for childcare
- Training on disability types

Gaps, Needs and Comments

Key: numbers in parentheses indicate the number of votes the bullet received from the working session participants. The bullets are listed in priority order.

**General**

- Allocate time during Pilot Partner meetings for case staffing (2)
- In future, agencies will take clients only from Coordinated Entry, not their own lists

**Employment**

- Better understanding of DVR process and other bridges to employment, connection to YWCA mental health services (12)
- Learn more about VOA’s Employment Odyssey program

**Housing**

- Need more housing...period (16)
- Need more shelter options for male head-of-households (8)
- Continue to identify landlords who are willing to work with high risk families, enlist them in Housing Locator, educate them about clients, and create a landlord feedback loop (8)
- Some shelters may be violating federal regulations (3)
- Bring in Everett Gospel Mission to discuss shelter agreement
Legal

> Create information materials and script to encourage use of DRC (6)
> More referrals to DRC prior to eviction

Other

> Need to optimize relationships with childcare providers, perhaps engage Birth-5 agencies as Coordinated Entry sites (35)
> Need two generation approach to system (18)
> Transportation of clients to services (18)
> Ability for staff to connect with families and families to connect with each other (7)
> Need benefits and financial planning and education (4)
> Need better connection with schools (2)
> Springwire for document storage
> Create agency version of safety deposit boxes to store important documents
> Create a central location to access and update client information relevant to referrals
> Good to see people following up on health care referrals, but need more services and more referrals
> Need for parent navigators/advocates
> Domestic violence services are in adequate

Gaps, Needs and Comments (top priorities list)

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